

# EXPECTATIONS

Serving the Homeless in Jesus' Name Since 1892



**Transforming Lives  
for 128 Years  
Because of Friends  
like YOU!**

***"If it wasn't for this  
place, I'd probably still  
be on the streets . . ."***

**Read how YOU changed  
Kenny's life on page 2**

*inside*

**Your 2019  
Annual Ministry  
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## Life transformation can start with an open door and a welcome meal from a heart like yours.

“It’s really sad on the streets,” Kenny says, looking down as he thinks about how it felt to be homeless and alone. “I know what people go through out there. It’s not easy, it’s not happy,” he shakes his head, remembering.

He also remembers what he said when he came to our door looking for help—*looking for hope*. “I’m going through a rough time. Nothing is good for me.” And of course we welcomed Kenny in for something that was good: a big, wholesome meal, a warm bed. And a chance to start over.

**“If it wasn’t for this place, I’d be worse,” Kenny says, “I’d probably still be on the streets . . .”** The winter streets are no place for someone so vulnerable—and who needs what we are blessed

to provide. Kenny is grateful for all that your gifts and prayers make possible—including sharing the transforming power of a new life in Christ!

So for all those like him in harm’s way today, prayerfully return your enclosed Winter Emergency Voucher and gift to meet the need. Thank you for your continued partnership to provide hope and life-changing programs to residents like Kenny each day. *Blessings.*



## Mark your Calendar

**SATURDAY, APRIL 11, 2020**

### Easter Banquet Celebration

1 p.m. – 3 p.m.

Because of your gifts, *hundreds* of meals will be served at this year’s Easter Celebration. Each opportunity to share a meal is a moment of fellowship and prayer that share the resurrection power for new life this Easter! So please join those at the Rescue Mission—in person or in prayer.

**Food donations for Easter meals and other life-changing essentials are needed by Easter Saturday, April 11. For how you can help, call 413-732-0808 or email [info@springfieldrescuemission.org](mailto:info@springfieldrescuemission.org). Thank you!**

**MARCH 1–31, 2020**

### Operation HOPE TOTE

We’re looking ahead to spring when our family of friends like you provide hygiene items for neighbors in need! Your neighbors need basics like toiletries and underclothes—and your help with Operation HOPE TOTE can make that big difference. *Plan ahead now!*



**2019 KEY MINISTRY PARTNERS**—The Springfield Rescue Mission is honored to recognize the Community Foundation of Western Massachusetts, Grower Direct Farms, Ondrick Natural Earth, Peoples Bank, Philip H. Ryan, The Beveridge Family Foundation, Inc. and United Way of Pioneer Valley for their commitment to help save and serve our community’s hungry, hurting and homeless people! ***Like you, they’re faithfully serving our neighbors most in need through this ministry we share—together! Thank you.***





# YOUR ANNUAL MINISTRY REPORT<sup>†</sup>

*In 2019 Alone, Your Life-Transforming Gifts & Prayers Helped . . .*

**SERVE 456,177**

Hot, Nutritious  
Meals



**PROVIDE 17,510**

Safe, Secure Shelter  
Beds



**DISTRIBUTE 101,103 ITEMS**

of Clothing & Blankets plus  
1,000+ Other Essentials

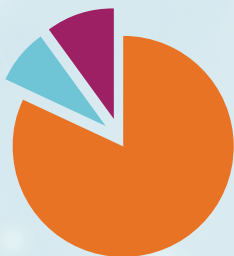


## WHERE YOUR GIFTS GO

**82%** Emergency,  
Rehabilitation &  
Outreach Programs

**8%** Administration

**10%** Fundraising



## WHERE OUR SUPPORT COMES FROM

**88%** Friends like you  
and area businesses

**5%** Local Church  
Support

**7%** Grants



**0%**  
Direct Government Funding



**27,560**  
Donated Volunteer Hours



Your support as a faithful member of this family of friends helped make the Rescue Mission's 128th year of service a heartfelt success, with more hearts changed—and lives transformed! We're anticipating another year ahead of great need to continue serving your neighbors, rescuing them from dangerously cold weather, and providing the hope of Christ. **Please continue your partnership with us into the new year with your gift today.**

<sup>†</sup> A complete audited statement is available by request.

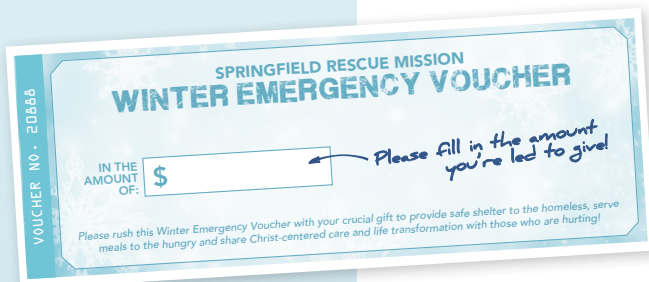


**Ronald Willoughby**  
Executive Director/CEO

# Transforming Lives Because of Friends like You!

## It's a WINTER EMERGENCY— Help Make a Difference NOW!

Use your enclosed personal Winter Emergency Voucher, and reply to save and change more lives this winter! Thank you.



My Friend,

As a faithful partner, I want to make sure you receive your 2019 Annual Ministry Report for a snapshot of how you've helped serve the hungry, homeless and those in crisis in the year just past—and helped transform lives through the Springfield Rescue Mission!

**It was an incredible 2019, with thousands served and lives saved and changed with support like yours for our neighbors in need.**

We saw an increase in the number of meals served for a total of 456,177 plates of good, wholesome food. Add to that more shelter beds for those with nowhere else to turn—and countless numbers reached through our mobile Operation SONshine outreach and

Give Away Center. And that's in addition to over a hundred-thousand items of clothing, blankets, hygiene items, shoes and underclothes for the most in need among us!

Yet, the need continues—especially in the reality of the cold Western Massachusetts winter. **And frankly, the weeks ahead will challenge our resources to meet the need, so I encourage you to look to the Lord for His direction on how you can best help right now.**

This is why I've sent a special **Winter Emergency Voucher**, like you see below, attached to your personal reply slip. I encourage you to fill it out as soon as possible with the amount of your gift and send it today to continue transforming lives in the days ahead.

Thank you again for all you help make possible for those the Lord leads through our doors on a bitter winter day—or any day or night, all year long—and please also remember this ministry we share together in your prayers!

Thanking God for you,

*Ronald Willoughby*



**SPRINGFIELD  
RESCUE  
MISSION**

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Springfield, MA 01102-9045  
PHONE: 413-732-0808 | FAX: 413-732-5512  
WEB: [www.springfieldrescuemission.org](http://www.springfieldrescuemission.org)

Give today at  
[springfieldrescuemission.org/donate](http://springfieldrescuemission.org/donate)

Connect with us at  
[info@springfieldrescuemission.org](mailto:info@springfieldrescuemission.org)

## MISSION STATEMENT

The goal of the Springfield Rescue Mission since 1892 is to meet the physical and spiritual needs of the hungry, homeless, addicted and poor by introducing them to Christ and helping them apply the Word of God to every area of their lives.

The Springfield Rescue Mission is a 501(c)3 tax-exempt organization.



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